

BizTechIT Web Hosting Terms & Conditions

Prices

Prices of Products and any service, handling, delivery and other charges displayed on this website are current at the time of issue, but may change at any time and without notice and the Products are subject to availability. All prices quoted on this site are in Australian Dollars (AUD) and include the Goods and Services Tax (GST).

Purchasing from our website

We reserve the right to accept, refuse or limit your order for any reason, including, but not limited to the unavailability of Products. Any acknowledgement of your order by us does not constitute an acceptance of your order, but is only a record of your offer to purchase a particular item at a particular price. We will process and ship your order once payment has been verified and received in full and that BizTech IT is satisfied with the integrity of the order. Orders placed on a weekend or a Public Holiday will not begin payment processing until the next business day. Acceptance of your offer to purchase will only occur once you receive an email from us confirming shipment of the goods you have ordered. The email will have a subject title of: Order Confirmation.

Details of when service will be active and accessible

Usual domain registration timeframes is 24 hours
Usual domain hosting timeframes is 24-48 hours
Usual statistical package timeframes is 24-48 hours
(Monday to Friday excluding Victorian Public Holidays).

We will use all reasonable efforts to deliver your Products to you within the estimated delivery time indicated on your Order Confirmation; however, we do not guarantee that we will deliver within this time frame.

Title, Insurance & Risk

Ownership of the Products shall remain with BizTech IT until payment is received in full. The risk in the Products purchased will, unless otherwise agreed by BizTech IT in writing, pass to you upon delivery to a carrier commissioned by BizTech IT to deliver the Products to you. BizTech IT also does not accept responsibility for any damages, losses or liability for whatever reason arising from the following: • Late delivery of an order; • Cancellation of or inability to fulfill an order.

Refund/Return Policy

Return Products: Any Products returned for a refund or exchange must be returned within 3 days of purchase. You must email our customer service staff at accounts@biztechit.com.au to obtain a Return Authority Number (RAN). We will then email or fax to you a Return (RAN) Form that must be completed by you. This completed Form must be returned to us.

Credit Card Payments - Eway

Eway is our payment gateway. We use safe and secure methods of processing credit card transactions directly linked to the banks/credit card companies systems. If a credit card fraud has been committed please contact your bank/credit card provider immediately. Due to fraudulent behaviour we request you do not email us directly your credit card details as this is not a secure mode of communication. Please use our secure online Order Form. Alternatively, you can use our pay by cheque/money order option on the website and print out an Order Form and either post or fax it to us at BizTech IT directly. Our fax number and our postal address are listed below. This website takes precautions to protect our users information. When you submit sensitive information via the website, we endeavour to protect your information both online and off-line. When our registration/order form asks you to enter sensitive information (such as credit card number), that information is encrypted and is protected with encryption software known as 128-bit Secure Sockets Layer (SSL) on the Eway website. See our Privacy Policy for further details.

Company Contact Details

Postal: PO Box 1115, Elsternwick, Victoria, 3185

Fax: +61 3 9523 8002

Email: info@biztechit.com.au

Disclaimer Of Warranties And Limitation Of Liability

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Limits Of Responsibility

We accept no responsibility for any liability, loss, damage, death or injury whatsoever in connection with the use of the Products or this website howsoever caused. Our maximum aggregate liability for any Product supplied to you whether in contract, tort (including negligence) or otherwise shall in no circumstances exceed the amount payable by you to us in respect of the Product(s) in question.

Disputes & Applicable Law

BizTech IT shall use its best endeavours to quickly and effectively resolve any dispute in relation to your visit to this website, purchase of any BizTech IT's Products or these Terms & Conditions, and by visiting BizTech IT website, you agree that the laws of the State of Victoria, Australia will govern any such dispute that might arise between you and BizTech IT or its dealers, agents, representatives and/or its employees. (Terms of Trading last updated: 14th May 2007)